

# Kent Fraud Alert System



**TO STOP FRAUD™**

## DPD Phishing Email.

I have had a report this week of a person receiving an unsolicited email from fraudsters claiming to be the delivery company DPD. It stated that they had tried to make a delivery but that the person had not been at home. They were requested to click a link. This was a scam and would ask you to be vigilant at this time with so many more of you shopping online.

This particular Phishing email was sent from a Hotmail address and addressed the intended victim by the email name, as opposed to Mr or Mrs etc. Both of these raised alarm bells with the intended victim

Always check the senders email address details and if unsure, apply ABC and ring a trusted number to confirm that it is genuine. Never click links or divulge personal or Banking data.

If you receive phishing emails like this please forward them to [report@phishing.gov.uk](mailto:report@phishing.gov.uk) for further investigation.

## Scammers impersonating Age UK

From our colleagues at Kent County Council Public Protection, they have received reports of a resident in Ashford being targeted by Scammer(s) impersonating Age UK. They are calling intended victims and asking questions including the name of their Doctors Surgery and medication they may be taking. It is a scam, as Age UK would not call and ask for personal information. End the telephone call and make sure the line has cleared.

If you are unsure if a call is from AGE UK, the following will take you to their website to find your local Age UK -

<https://www.ageuk.org.uk/services/in-your-area/>

For advice and to report contact Citizens Advice 0808 223 1133 or report to Action Fraud or the Police on 101.

## Preventing fraud

Together,  
let's stop  
scammers.



### Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest  
scam advice:



**@KentPoliceECU**



**Kent  
Police**

## Contacting Kent Police

Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)

Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)

In an emergency, if crime is in progress or life is in danger call **999**

If deaf or speech impaired, text 'police' and your message to **60066**

[www.kent.police.uk](http://www.kent.police.uk)



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## Fake Penalty Charge notices.

This week Action Fraud have raised again issues of fake penalty charge notices being sent out to the public by fraudsters. If you get one of these, forward it to [report@phishing.gov.uk](mailto:report@phishing.gov.uk) for further investigation. Never click on links and never divulge personal or financial information.

**AF Action Fraud** @actionfrauduk · Nov 23

Be on the lookout for these FAKE penalty charge emails.

The links in the emails lead to websites that are designed to steal your personal and financial details. If you receive one, report it to: [Report@phishing.gov.uk](mailto:Report@phishing.gov.uk)

Read more: [gov.uk/government/new...](http://gov.uk/government/new...)

## SCAM WARNING

### Be on the lookout for fake penalty charge emails.

The email, which purports to be from HM Courts & Tribunals Service, states that the recipient has been issued a penalty charge for "the use of a vehicle on a road in the charging area which a charging scheme applies without payment of the appropriate charge". The links provided in the emails lead to genuine-looking phishing websites that are designed to steal personal and financial information.

- Your bank, or any other official organisation, won't ask you to share personal information over email or text. If you need to check that it's a genuine message, call them directly.
- Spotted a suspicious email? Forward it to the Suspicious Email Reporting Service (SERS) - [Report@phishing.gov.uk](mailto:Report@phishing.gov.uk)



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Get the latest scam advice:



[@KentPoliceECU](https://twitter.com/KentPoliceECU)



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## Black Friday.

On Black Friday many of you will be attracted to buying bargains online over the next few days. Action Fraud have released some top tips to avoid on-line scams and have a happy shopping experience this Christmas.

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Please see below and also go to their website for more details -

<https://www.actionfraud.police.uk/shoponlinesafely>

Learn more: [actionfraud.police.uk/shoponlinesafely](https://www.actionfraud.police.uk/shoponlinesafely)

#FraudFreeXmas 

ActionFraud Cyber Aware   

## Watch out for online shopping scams this **Black Friday**



-  **Where to shop**

Making a purchase from an online store you haven't used before? Carry out some research first, or ask a friend or family member if they've used the site and about their experiences before completing the purchase.
-  **Your information**

Only create an account if necessary or to save you effort if you're going to use that site a lot in the future. Be cautious if the website asks you for details that are not required for your purchase, such as your mother's maiden name or the name of your primary school.
-  **Payment**

If you decide to go ahead with the purchase, ensure that the webpage where you enter your payment details is secure (website address starts with "https"). Using a credit card to pay online also means that should the worst happen and your payment details are compromised, your main bank account won't be directly affected.
-  **Phishing**

Some of the messages you receive about amazing offers may contain links to fake websites. Not all links are bad, but if you're unsure, don't use the link - go separately to the website. Report any suspicious emails you receive by forwarding them to: [report@phishing.gov.uk](mailto:report@phishing.gov.uk)



**Kent  
Police**

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