

# Kent Fraud Alert System



**TO STOP FRAUD™**

## New Post Office Phishing Scam

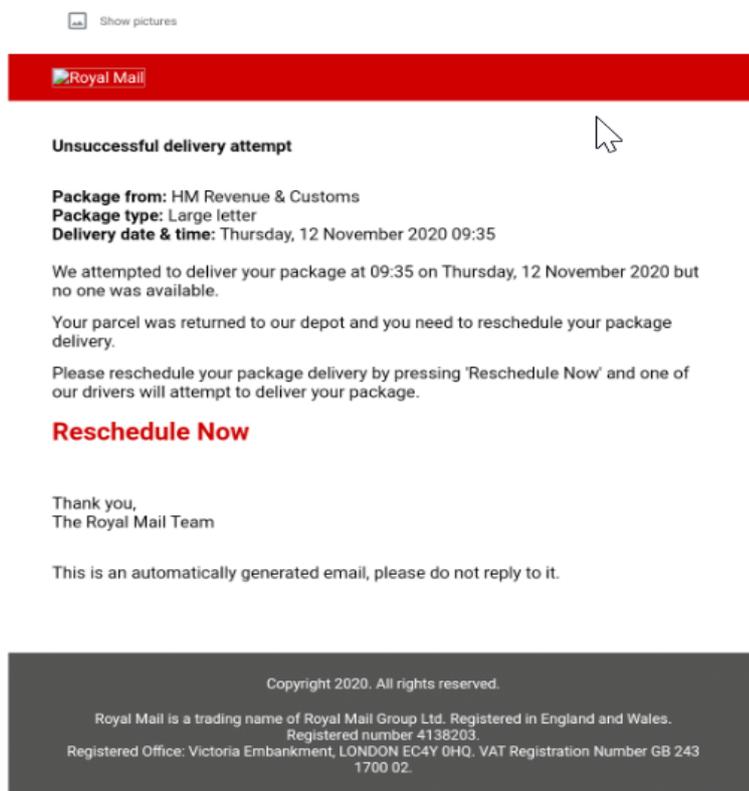
The below phishing email is currently circulating in the UK and we have had reports of this this being received by Kent residents.

The email informs you that you have missed a package delivery from HMRC Revenue & Customs and gives a link to reschedule the delivery. It is a scam. Do not click on any links or enter any details.

The below link will take you to the Post Office web site which contains further information on this scam and how to report any incidents to them.

[https://personal.help.royalmail.com/app/answers/detail/a\\_id/6905/~ /what-email-%2F-text-%2F-facebook-message-scams-should-i-be-aware-of%3F](https://personal.help.royalmail.com/app/answers/detail/a_id/6905/~ /what-email-%2F-text-%2F-facebook-message-scams-should-i-be-aware-of%3F)

If you believe that you may have been a victim of this scam, then contact your bank and report to Action Fraud.



**Preventing fraud**

Together, let's stop scammers. 

**Remember, ABC:**

-  never Assume
-  never Believe
-  always Confirm

Get the latest scam advice:   
**@KentPoliceECU**



**Kent  
Police**

## Contacting Kent Police

Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)  
Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)  
In an emergency, if crime is in progress or life is in danger call **999**  
If deaf or speech impaired, text 'police' and your message to **60066**

[www.kent.police.uk](http://www.kent.police.uk)   

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## **Now for some good news – Rogue Traders locked up**

Fraud detectives have charged two men in connection with a rogue trader scam in which vulnerable victims from across Kent lost thousands of pounds. The alleged offences involved homeowners first being tricked into paying for costly and unnecessary repairs to their homes, and then being targeted a second time by fake police officers claiming those responsible had been caught and could be prosecuted for an additional fee.

On one occasion a man in his 60s from Chatham lost a total of £103,000. Other victims included two other men who were both in their 80s, one from Herne Bay and the other from Dartford.

Emanuel Scarrott, 28, of Hovefields Avenue in Basildon, Essex, and Sonny Maughan, 27, of Brakefield Road, Gravesend, were arrested on Tuesday 10 November 2020 after Kent Police officers stopped a vehicle that had been seen leaving one of the targeted addresses.

They have both since been charged with fraud and conspiracy to commit fraud, while Mr Maughan has also been charged with driving without insurance. Both men are due to appear before Medway magistrates on Friday 13 November 2020.

### Advice

Detective Sergeant Marc Cananur of the Kent and Essex Serious Crime Directorate said:

*'I would like to remind everyone to be wary of anyone who may call at your home without an appointment and attempt to sell you repair services. If you are considering such an offer, always arrange for additional quotes to be prepared by other reputable tradespeople.*

*'Also please be assured that nobody from the police or any other organisation will ever charge you money in return for a criminal prosecution. Genuine police officers who call at your home will always be more than happy to provide identification, and if in doubt you can call 101 to confirm they are who they say they are.*

*'Finally, remember the ABC rule to help protect yourself and others against fraud – never Assume someone is telling the truth, never Believe what they say unless you are confident of their identity, and always Confirm the details they have provided.'*

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## Fraudsters Impersonating Citizens Advice

I have become aware of scam calls from fraudsters impersonating Citizens Advice. If you receive one of these call's, then please disconnect the call immediately. Citizens advice will NEVER ASK you for MONEY or FINANCIAL INFORMATION. If you receive a call, you can report this directly to citizen advice via clicking the following link –

<https://www.citizensadvice.org.uk/consumer/scams/reporting-a-scam/>

Additionally, if you think you have been a victim of this scam and have parted with monies or the scammer is known to you, then report this to Police on 101. If you feel threatened or unsafe, then call Police on 999.



**CitizensAdvice** ✓  
@CitizensAdvice

We're aware of scam calls from people pretending to be Citizens Advice.

We'll never call and ask for money or financial information.

Please report any scam calls through our website [citizensadvice.org.uk/consumer/scams...](https://www.citizensadvice.org.uk/consumer/scams...)

And for advice and support [→](#)



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## Fake News circulating on social media.

I have had several reports this week of the following message being circulated on social media. This is FAKE NEWS and no such scam is currently occurring or been reported by the City of London police. If you see this message or someone, you can safely ignore it. This was previously circulating back in March of this year as well and seems to be something that keeps recurring every few months.

Straight from the City of London Police fraud team - Extremely sophisticated scam going about this week, involving all banks. You get a message saying a payment hasn't been taken e.g O2, Vodafone, 3, Giff Gaff or EE and to click here. As soon as you touch it your money is gone. They already have all your details and it's the most advance scam the bank has ever seen. Pass this on to everyone please. This is straight from work this morning - the banks are being inundated with calls - thousands flying out of peoples accounts! Spread the word to your family and friends!

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